



**TOWN OF CRESTON**  
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## **Policy – Sewer Blockages**

In regard to blockages in private sewer and drain laterals, the following procedure and policy is followed by the Town of Creston

- 1) The owner of a property served by a public sewer shall be responsible for the cost of servicing, clearing, rodding, removing blockages or tree roots, or maintaining in any way the sewer lateral or sewer connection that serves the property, including any portion of the sewer lateral or sewer connection which is upon, under, or over public property up to the point of connection to the main sewer or drain line. (The main lines are under the responsibility of the Town of Creston.)
- 2) In the event of a blockage Owners shall first ensure that it is not in their system (as described in '1' above) by having a plumbing or drain cleaning firm rod and clean the piping from their building to the main line.
- 3) If the blockage is found to be in the main line then the Owner or pipe cleaning firm shall contact the Town of Creston Public Works Dept. **NO WORK SHALL BE CARRIED OUT ON THE MUNICIPAL SYSTEM BY THE OWNER OR THE PIPE CLEANING FIRM.**
- 4) Municipal staff will attend the site and if the blockage is found to be in the Municipal system then the municipal crews will clear the blockage.
- 5) The Owner is responsible for paying the contractor for all works completed on their laterals.
- 6) When the blockage is found to be in the Municipal system the Owner may submit copies of the paid contractor's invoice to the Municipality. The invoice will receive due consideration for reasonable reimbursement of investigation costs. Costs for

installation of cleanouts, replacement of piping and any other work done on private property will NOT be reimbursed.

- 7) The Municipality is not liable for damages resulting from the malfunction of sewer and drain systems. Owners should contact their own insurance company in this regard.

